

## **Client's Rights, Limitations and Responsibilities**

### **Alison Nightingale LPC**

635 Lit Way  
Ashland, OR 97520  
(541) 631-8086

Alison Nightingale LPC:

- Cannot deny services to any person on the basis of race, color, creed, gender, sexual orientation, national origin, duration of residence, age or on the basis of any handicap.
- Each client will be treated with dignity and respect.
- Each client shall have the right to the highest quality mental health treatment.
- The "Rights of Records" confidentiality provides that all information and records obtained in the course of treatment shall be kept confidential. It will not be made public unless written consent has been obtained from the client prior disclosure.
- Oregon law requires some exceptions to absolute confidentiality:
  - 1) If I am subpoenaed to testify in a court of law and there is an appropriate court order, I may have to give information without your permission, rarely are subpoenas issued in this case.
  - 2) If I hear that harm has come to a child, elder, or dependent adult by a client or another person, I am required to report this to the authorities.
  - 3) If the client appears in danger of harming themselves or another person, I am required by law to report this to authorities, friends, or family members.
- The right to know the cost of treatment in advance.
- The right to expect that I have met the minimum qualifications of training and experience required by state law.
- The right to obtain the Code of Ethics
- The right to examine public records held by the Board about my qualifications.
- The right to file grievances if dissatisfied with treatment. The exercise of that right to file grievances will not result in denial of further treatment.
- Each client will have the right to refuse specific treatment methods. Such refusal shall not jeopardize the client's right to receive other forms of treatment as desired and appropriate unless otherwise ordered by the court.
- Clients shall not arrive for appointments, interviews, or other therapeutic activities after consuming alcohol or unprescribed psychoactive drugs.
- Clients shall conduct themselves appropriately while in the office building of Alison Nightingale LPC, i.e. no physically or verbally aggressive acts.
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**To contact the Oregon Board of Licensed Professional Counselors and Therapists:**

3218 Pringle Rd. SE #250, Salem, OR 97302-6321 Ph #: (503) 378-5499

**I have read these statements and understand my rights as outlines above.**

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Client

Date

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Witness

Date